



Ronald McDonald Family Room Volunteer Information & Application

Thank you for your interest in becoming a Ronald McDonald Family Room Volunteer!

In order to achieve the mission of the Family Room and serve those families utilizing the Family Room, we rely heavily on Volunteers to be dependable AND consistent. Our goal is to match the needs of the Ronald McDonald Family Room with your interests so that the volunteer experience is a rewarding and fulfilling one. All volunteers for the Family Room must be at least 16 years old. For those under the age of 18 they must be accompanied by an adult at all times.

Ronald McDonald Family Room Volunteer (Training is Required)

Family Room Volunteers will work with our Program Coordinator. We ask volunteers to commit to at least two shifts per months. Duties include but are not limited to:

- Greeting and checking-in families
- Answering the phone
- Light Housekeeping
- Keeping the Family Room well-stocked

Here's how to get started. . .

1. Fill out a RMFR Volunteer Application. Once your application has been received, an interview will be scheduled to assess interests, Family Room needs and shift availability. References will be checked and a background check completed.
2. Once selected for a RMFR Volunteer position, prior to orientation a TB Test & Flu shot must be received by a Mercy Employee Nurse. This will be done at no charge to you. If you have had either of these this year, please provide us with documentation.
3. Attend Orientation for Mercy. All RMFR Volunteers will attend the Mercy Volunteer Orientation to become familiar with the Mercy Organization and their Policies and Procedures.
4. Complete Ronald McDonald Family Room Training. This training may take place on a shift other than what will be your assigned shift. We believe training and learning to be continuous so there will be additional training opportunities throughout your time as a RMFR Volunteer.

Thank you for your interest in becoming one of our Family Room Volunteers. We are grateful to those willing to give of their Time and Talents to help make a family's visit pleasant.